



# COVID-19 Comprehensive Response Services (CONUS & OCONUS)

Response, Recovery, Humanitarian & Technical Solutions

The OST-H&S-Pilot team is ready to support National Response and Recovery efforts regarding the COVID-19 pandemic. Providing expert personnel, technology, and mobile equipment, our rapid response capabilities include a wide range of services from insurance claim processing and medical personnel to isolation facilities and medical equipment for any surge requirements.

## **OUR KEY DIFFERENTIATORS**

- Led by Regina Benjamin, MD, MBA (18th Surgeon General of the United States) and Col. Douglas C. Rose, Jr. (Ret. Director, Military Support, NORAD and USNORTHCOM, FEMA)
- ✓ Staff in every FEMA region to coordinate federal, state, and local disaster responses by establishing Field Response Offices (FRO)
- ✓ Worked every major national disaster in the last 35 years
- ✓ Base camps and medical facilities set up in 3 days
- √ Field deployment-ready surge apparatus consisting of personnel, transportation, and supplies
- Financial capacity to sustain disaster/emergency support operations for several months
- Established insurance claims operation in support of a government-backed program (with \$1.1 trillion in policy coverage) ensuring proper payment to damaged parties while minimizing appeals and litigation
- On-demand scalable infrastructure including call centers, training centers, and emergency command centers
- Grants management support personnel for receiving, disbursing, and reporting grants
- Experience developing and implementing processes to ensure rapid aid to disaster victims without compromising the integrity of the program
- Highly-trained financial services teams qualified to provide accurate and timely management and reporting for multi-billion dollar disaster support and recovery programs

CAPACITY TO ADD THOUSANDS OF RESOURCES EVERY DAY



### Crisis & Disaster Management

- Management, Oversight, & Reporting
- Grants & Insurance Claims Processing
- · Technical & Communication Systems
- Surge Staffing (Medical, IT, Admin, etc.)
- · Training Support & Call Centers



### Claims Processing & Settlement

- 24/7 Claims Intake & Processing Center
- · Third Party Administration Loss of Income
- Forensic Accounting & Reconciliation
- · Litigation, Appeals, & Dispute Resolution
- · SBA Claims Specialist



#### Base / Isolation Camps

- Interim Housing & Medical Care Facilities
- · Power Generators, Lighting, & HVAC
- · Kitchen & Dining Facilities
- Bathrooms / Showers (including ADA/RA)
- Secured Perimeter Fencing & Armed Guards



#### **Emergency Medical Services**

- Ambulatory Services (BSL/ASL)
- · Medical Equipment & Services
- Sterile Processing
- Biomedical Waste Disposal
- In-Field Prescription Dispensing



### **Operations & Facilities Management**

- Custodial & Disinfection Procedures
- Transportation & Logistics Support
- · Water, Meals, & Beverages
- Laundry & Housekeeping Services
- · Security Screening & Badging

Our staff is currently deployed to 12 sites throughout the US providing Life Support Services for isolated individuals.



Last Updated: March 19, 2020

## **OUR SOLUTIONS**



## **TEST CENTERS & MOBILE HOSPITALS**

We can provide "turn-key" (design, build, operate, and maintain) testing centers and modular hospital solutions as full-service healthcare facilities complete with trained resources. These can be rapidly deployed and installed in any size configuration to meet all facility requirements. Services include trauma, diagnosis, treatment, radiology, surgery, rehabilitation, intensive care, and pharmacy.



## TURN-KEY BASE & ISOLATION CAMPS

We can provide "turn-key" base camp and isolation camp solutions fully-equipped with medical and housing facilities (i.e., mobile hospitals, kitchens, dining halls, bathrooms/showers, HVAC/ventilation). Most importantly, we have the resources to mobilize thousands of individuals per day to support the rapid implementation and long-term operations of these camps.



## **DISINFECTION & ANTIMICROBIAL PROTECTION**

Our suite of products is **EPA** approved and patented disinfection solutions which provide antimicrobial protection for up to 90 days on all surfaces. It's multi-purpose application is ideal for office and retail buildings, hospitals, aircrafts, buses, trains, and public areas. This product is USA-made, 100% safe, water-based, and 99.99% effective against problematic bacteria, fungi, and most importantly: **viruses**.



## **MEDICAL EQUIPMENT & SUPPLIES**

Our team is prepared to rapidly provide large quantities of medical equipment and supplies, such as - many types of face masks (**including N95 masks**), protective clothing, footwear, and eyewear, disinfection solutions and sanitizers, syringe pumps, defibrillators, ventilators, and monitors. We also provide any and all equipment needed to outfit the testing centers and mobile hospital solutions.



Our solution is an effective and reliable artificial intelligence (AI) based system designed to **quickly screen and detect elevated temperatures in individuals** in fast-moving crowds and densely populated areas. This tool alerts the authorities when an individual is detected with elevated temperature (exceeds a certain threshold).

## OUR EXPERT ADVISORS



#### Regina Benjamin, MD, MBA

**18th Surgeon General of the United States** Dr. Benjamin is an American physician who served as the 18th Surgeon General from 2009-2013. During her tenure, Dr. Benjamin released the first National Prevention Strategy.



#### Col. (R) Douglas C. Rose, Jr.

Retired Colonel of U.S. Army
Col. Rose was the Director of Military support
for FEMA. He has expertise managing
real-world crisis operations as needed to plan,
respond, mitigate, and recover from disasters
and emergencies.

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